

## ENGLISH TOURISM WEEK INTERVIEW

### Case Study- Serena De Sousa Dunne- Passenger Boat Skipper at French Brothers

- Please tell us about your background where do you live, do you have a family etc and do you live with them?

I live with my parents and brother in Sipson village, where I have lived for all of my life.

- How did they get to where you are now?

I used to be a member of the sea cadets so was always interested in boats and boat life as well as aeroplanes. When I was at college I joined French Brothers in a part time position whilst I completed my PPL (Private Pilot's License).

- What Specific training did you have to do?

I had to complete 2 years of crew training and then specific boat handling and training on a weekly basis. I also had to attend a first aid course, a sea survival course, a fire fighting course and also complete a medical.

- Did you work as a crew first and what was that experience like?

Yes, I very much enjoyed being a crew on board the boats as a part time job whilst I was at college. Every day is different and it's nice to be outside.

- Did working at French Brothers start as a summer job for you?

Yes I started in the summer of 2013 as a crew member, before embarking on my skippers training and have been here ever since.

- What does your job entail?

As the master of the vessel, I have to organise all of my crew to make sure each event runs as smoothly as possible. I am in charge of boat handling as well as the overall safety of the vessel, passengers and crew. I also assist on maintaining the cleanliness of the boat, being sure to check the engine and safety apparatus each day.

- What do you love about the job?

I love being outside, talking to different people, the wildlife you see on the river, performing a variety of different jobs and life on the water!